

# SAFETY ALERT

October 31, 2025

Dear Valued Customer:

Matheson is providing this Safety Alert to inform you about the use of the remote tank level reporting system (a “Telemetry System”) that may be installed on bulk tanks containing propylene. Matheson provides the Telemetry System and its readings for routing efficiency purposes only and it is your responsibility to access and use the Telemetry System and its readings for any other purpose, including using the Telemetry System and its readings to operate your business safely. It is important that you read and understand this Safety Alert so that you can implement any safety processes and procedures that you feel may be beneficial to your operations using the propylene supplied from the bulk tank(s).

The Telemetry System is intended to send Matheson and/or Matheson’s supplier readings of the level of the propylene gas in the tank(s) at least once every twenty-four (24) hours (“Readings”). Matheson or its supplier may use Readings to determine when to deliver propylene to the bulk tank at your location. **The Telemetry System and Readings are for routing efficiency purposes only. The Telemetry System is not a safety device and neither Matheson nor its supplier will monitor or use the Telemetry System or Readings for any other purpose, including, but not limited to, any safety purposes such as the detection of leaks or escaping propylene.**

The Telemetry System has various settings that can be changed, including, but not limited to, settings for reporting events and reporting frequency. Matheson or its supplier may use the Telemetry System’s default settings as set by the manufacturer of the Telemetry System or may adjust some or all of the settings if Matheson or its supplier believes that doing so will assist in routing efficiency. In the event that you wish to have any of the settings for the Telemetry System set to different or particular settings, it shall be solely your responsibility to provide all of such desired settings to Matheson in writing.

Readings can be received via email. In the event that you wish to receive the Readings, it shall be solely your responsibility to provide the email address(es) where you wish to receive the Readings to Matheson in writing. It shall be solely your responsibility to provide written notice to Matheson to update or change such email address(es) as necessary.

Matheson understands that readings and potentially other information from some telemetry systems may be viewed through the use of an application that can be installed and run on a computer, tablet, smartphone, or other electronic devices. In the event that you wish to use such an application, it shall be solely your responsibility to install, update, and otherwise maintain such application and related computers, tablets, smartphones, or other electronic devices. Matheson and its supplier do not make any representations or warranties regarding such application, including, but not limited to, those regarding the application’s use, accuracy, performance, reliability, and compatibility with any devices. Matheson is not aware if the Telemetry System it currently uses has these applications.

It is important you recognize you have the opportunity to use the Telemetry System and Readings in developing your safety processes and procedures to meet your company’s business objectives. It is your responsibility to immediately inspect your existing safety processes and procedures to identify if the use of the Telemetry System and Readings could provide additional safety protections to the operations at your locations.